



A COMMITMENT TO LIFE LONG JEWISH LEARNING



LETTING YOU FOCUS ON WHAT'S MOST IMPORTANT.

Jewish schools put a high priority on the importance of furthering the mission of religion as it pertains to education. And parents feel strongly about giving their child a solid Jewish education. Core educational values help strengthen students' foundations as they grow into adults who pass on a life's worth of teachings, religion, and tradition to the next generation. FACTS helps parents and schools manage the tuition process so the focus can remain on children receiving a quality education.

TUITION MANAGEMENT & PAYMENT PROCESSING AUTOMATION

Tuition Management & Payment Processing from FACTS helps many schools solve collection problems. Schools noticed that parents are restructuring their payment priorities since FACTS offers an auto-pay feature in addition to traditional methods such as paper enrollment forms and invoicing.

“Tuition payments come out of the parents’ bank account directly, and the tuition actually becomes a priority with the mortgage and utilities bills,” says Harshita Lakhiani of the Jewish Community Day School in Providence, RI. Her school’s business office isn’t the only one that’s prospered from parents electing to use automatic payments.

Sandra Spector of Kehillah Schechter Academy in Norwood, MA, also sees improvement: “FACTS moves you up in the payment ladder in parents’ minds. Their payment priority used to be mortgage, gas, food, and other extracurricular activities and then maybe tuition, but it’s different with FACTS.”

FACTS also helps schools make the tuition management process easier. Maribel Martinez of Ramaz School in New York, NY, says, “Tuition Management & Payment Processing from FACTS is really efficient for everyone because it’s online. It helps us work with families because it has reduced check payments. Now, parents can manage payments their own way via credit card or direct deposit.”

But that’s not the only benefit Martinez noticed. FACTS also helps Ramaz School streamline communications with parents, “With FACTS, the number of phone calls this office receives is reduced because parents can log on and see their account information and get their details when they want to,” Martinez continues. Suffice it to say, FACTS has helped Ramaz School and the 800 families and 1,065 students they serve.

Schools using FACTS management tools notice they spend less time working and get improved efficiencies in their overall tuition management process. “I like that it’s all online, it’s easy for parents to use, and it also saves our school time and money. Last year we had the old system where we had to fill out manual paperwork and mail it in. Now with FACTS it takes half the time,” says Kaye Bernstein of New Community Jewish High School at Canoga Park, CA.

At FACTS, it’s our goal to provide families with convenient options to make payments and submit their enrollment documents—whether it’s done electronically, or via paper enrollment forms and invoices.

EFFICIENT GRANT & AID ASSESSMENT

It’s common for schools to be overwhelmed by the process of gathering information and determining financial need for each scholarship applicant. FACTS Grant & Aid Assessment saves schools time and eliminates headaches by quickly analyzing

financial needs that can be used to fairly determine an award amount. This tool removes the second-guessing that can come with the decision to award aid.

“For financial aid, we do everything online. Our school is saving a tremendous amount of time and eliminating tedious paperwork. We’re saving at least 100 hours of work a year,” Lakhiani explains. “Families don’t have to fill out any complicated forms because FACTS’ forms are simple and precise. Another great thing is that I can see data from two or three years prior, and I don’t have to actually print and take care of it—it’s all online!”

Information security is an important consideration when it comes to financial needs assessment because families want to make sure their personal financial information is safe, and schools want to be able to reassure families that they have a system in place that can properly store that information. “I don’t have to worry about their Social Security Numbers and other confidential information because FACTS takes care of keeping all of that information safe and secure,” says Lakhiani. It’s this kind of secure convenience we’re excited to be able to offer thousands of schools throughout the nation.

SERVICE WITH A SMILE

We take customer service seriously—we’ve all received outstanding service as a customer, and that’s why we make it our priority to make sure our customers always have a positive experience with us. “I can call at any time to get a walkthrough or to get my questions answered. I’ve always been thrilled with their customer service!” Bernstein exclaims.

In fact, we measure how well we’re doing through client feedback. We expect to provide schools with quality products and services, but it’s the things our clients say that make it all worthwhile. “FACTS’ customer service is very good. Just absolutely excellent,” Martinez says. After all, it’s our mission to provide products, services, explanations, and walkthroughs so we can continue to grow as leaders in the tuition management industry.

“FACTS’ products and services are wonderful,” says Lakhiani. “They are really on top of things. They return phone calls and e-mails right away. If you aren’t using FACTS, you are making a mistake. I’m so impressed with them. I never expected it to change our school situation so much. Actually, after I used it, I was wondering what I was doing without them before.”

As a result of tremendous customer feedback over the years, we’ve created new products and services. Customers can purchase FACTS tools separately and integrate them with their existing programs, or they can bundle FACTS tools and services together for even greater efficiency.

THESE SCHOOLS LOVE FACTS

Jewish Community Day School of Rhode Island Providence, RI

The Jewish Community Day School of Rhode Island fosters a learning experience that provides a spiritual foundation and a well-rounded education for students.

“With the amount of time I have saved, I only think of the word savings when I hear of FACTS. When I think about the paper, storage, postage, and printing required to mail out every invoice and financial aid packet, I can only think savings—all the way.”

Harshita Lakhiani, Business Manager

New Community Jewish High School Canoga Park, CA

The New Community Jewish High School develops a new generation of leaders through intellectual imagination and ethical action guided by Jewish values.

“There’s no financial investment to use FACTS. It features an easy-to-learn and easy-to-use interface for both the school and parents. I like that the parents are able to manage their own accounts.”

Kaye Bernstein, Tuition Administrator

Kehillah Schechter Academy Norwood, MA

With a strong commitment to excellence in academics and spiritual development, Kehillah Schechter Academy provides differentiated instruction, where each student is challenged and motivated to their maximum potential.

“I love the new line items so we can do tuition and field trips. And re-enrollment is really easy if the families were on the plan last year. The other perk is the customer service. It’s the best part of what you have—the FACTS people!”

Sandra Spector, Business Manager

Ramaz School New York, NY

The prestigious Ramaz School works hard to provide students with a solid Jewish education to prepare them for the future.

“I would recommend FACTS because whenever I have a question, no matter how many times a day, I’m able to get the help I need.”

Maribel Martinez, Payables and Tuition Coordinator

SERVING FAMILIES AND SCHOOLS

For more than 25 years, FACTS has been committed to providing excellent customer service and products to help families and schools make educational dreams possible. Our products and services are utilized by more than one million families and more than 5,500 schools. A 97% customer satisfaction rate is testimony to our hard work and heartfelt dedication to the needs of those we serve.



FACTS Management Company is proud to assist private and faith-based schools by providing payment processing and organizational tools for tuition management, financial aid assessment, donor management, and college planning services. Powered by a combination of dynamic web-based tools and superior customer service recognized throughout the industry, FACTS' coordinated suite of products and services enhances the financial stability and affordability of educational institutions everywhere.

TO LEARN MORE ABOUT FACTS,
please visit us at factsmgt.com.

