

## Implementation Overview

	Kickoff Call	You will complete a phone call and webinar with your client services manager to confirm options, provide tips, and answer questions.  Please expect 4-6 weeks for implementation after this call.
<b>⊕</b> ₀II	Configuration	Your client services manager will create your web-based platform and configure the system based on the features you selected.
Ø	Evaluation & Testing	Your implementation specialist will instruct you on how to review the simple payment plan sign-up process from a parent's perspective.
<b>8</b>	Go Live	Information and customized links or invites will be provided to allow families to sign up for a payment plan.
	Training	Web-based training will include information on making changes, viewing reports, and other FACTS processes.
	Parent Action	Families can begin signing up for payment plans.
	Account Management	A dedicated account manager is assigned to provide guidance during the school year.



